

TUBE TOWN

PARK ATTENDANT

As a Tube Town Park Attendant you will be caring out the duties of four main positions; Spinner, Lane control, Loader and Un-loader. All positions require you to be interactive with the customers while being alert to your surroundings. You will also be handling many odd jobs around the park including shoveling, lighting the fire pit and other physically demanding jobs. Our main goal at Tube Town is to provide our guests with the highest level of customer service in a fun and safe environment.

Responsibilities:

- To represent Silver Star in an organized, professional and positive manner
- Exceed guest's expectations by being informed and knowledgeable on all aspects possible of the resort operations and services
- Preparing and maintaining the park which includes shoveling snow, moving and lifting hay bales, setting up signs and fences as well as many miscellaneous daily jobs
- Assist tubers at top and bottom of lanes with a positive, friendly and safe manner
- Operating the lifts safely and correctly
- Reviewing Daily Opening and Closing procedures along with a series of safety check lists and lift tests
- Completing sweep checks every hour
- Supervising customers in various positions to ensure the park is running smoothly and safely which includes managing speed of tube lanes, intervention of possible accidents and interacting with unruly guests in a discrete non confrontational manner

Knowledge, Skills and Abilities:

- Hard working
- Responsible
- Enthusiastic
- Punctual
- Strong customer service skills and conflict management skills
- Able to work in weather conditions of anywhere from -5 to below -25, snow, fog and rain
- First Aid level 1 or higher qualifications an asset
- Valid Driver's license an asset

Hours:

- Per week range between 15-32 P/T and must be flexible

Wage:

- Minimum starting wage is \$9.00 per hour

Operational Hours:

- Operation hours can range from 3:30pm till 9:30pm Monday-Thursday, 10am till 10:30pm Friday till Sunday